

Customer Survey

Chandler Tennis Center



Please complete our survey concerning CTC hours of operation and the programs we offer. Your feedback is appreciated!

1. Your gender

- ☐ Female ☐ Male

2. Your age

- ☐ 10 - 19 ☐ 50 - 59
☐ 20 - 29 ☐ 60 - 69
☐ 30 - 39 ☐ 70+
☐ 40 - 49

3. During the week (Monday through Friday), which times would you utilize the CTC?

(you may check more than one)

- ☐ 8 a.m. - Noon
☐ Noon - 3 p.m.
☐ 3 - 6 p.m.
☐ 6 - 8 p.m.
☐ 8 - 10 p.m.

4. On the weekend (Saturday & Sunday), what times would you utilize CTC?

(you may check more than one)

- ☐ 8 a.m. - Noon
☐ Noon - 5 p.m.
☐ 5 - 8 p.m.
☐ 8 - 10 p.m.

5. During the week, what times are the most convenient to offer junior clinics for kids ages 4 to 7 years?

- ☐ 3 - 4 p.m.
☐ 5 - 6 p.m.
☐ 6 - 7 p.m.
☐ Other: _____

6. During the week, what times are the most convenient to offer junior clinics for kids ages 7-10 years?

- ☐ 3 - 4 p.m.
☐ 5 - 6 p.m.
☐ 6 - 7 p.m.
☐ Other: _____

7. During the week, what times are the most convenient to offer junior clinics for kids ages 10-12 years?

- ☐ 3 - 4 p.m.
☐ 5 - 6 p.m.
☐ 6 - 7 p.m.
☐ Other: _____

8. Would you enroll yourself or your child in a clinic that offered an instructor to student ratio of 4:1 (currently 8:1) if the price was over \$60 per participant (2 times per week, 4-week sessions)?

- ☐ Yes ☐ No

9. If offered, would you or your child participate in the following programs at CTC?

(please check all that apply)

- ☐ One day stroke workshops
☐ One day serve workshops
☐ Junior team tennis
☐ Junior instructor volunteer program (take classes to learn how to be an instructor)
☐ Video workshop (sit with a pro one-on-one and go over strokes from video taken in class)
☐ Friday PM socials
☐ Saturday PM socials
☐ Sunday PM leagues
☐ AM doubles leagues
☐ Sunday PM adult drop-in play

10. If training was available, would you volunteer to assist with instructing tennis clinics?

- ☐ Yes ☐ No

11. Additional comments or suggestions:

12. How did you hear about our programs at the CTC?

(please check all that apply)

- ☐ Break Time ☐ Newspaper
☐ Program flyer ☐ Word of mouth
☐ Cable Channel 11 (*Come Out & Play, Chandler!*)
☐ Other: _____

Please return your survey to the

Chandler Tennis Center
2250 S. McQueen Rd.

or mail it to:

Chandler Tennis Center
Mail Stop 501
P.O. Box 4008
Chandler, AZ 85144-4008



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Where Values Make The Difference

